



2

Sites in Chania
and Heraklion

80

Smart luggage
lockers

200

Transactions/month
(approx. peak avg.)

No app

Book online
on your mobile



LUGGAGE

PAY & STORE

 GREECE

See More of Crete, Less Luggage to Carry

Easy Drop & Go operates luggage storage in Chania and Heraklion, two of Crete's main visitor destinations. Its Chania site is near the bus station and old town, placing storage between onward travel and time in the city.

Summer demand creates an opportunity across both locations, but serving it around the clock cannot depend on staff handling every rental. The business needed an easy-to-use way to manage its sites, take payments, and give international visitors straightforward access in multiple languages.



Running Two Sites Through the Summer Peak

One service across two sites

Managing Chania and Heraklion calls for a shared solution, without duplicating the work of handling individual rentals.

A multilingual customer base

Visitors need clear instructions in their language to book, pay, and access storage without routine assistance.

Availability without constant staffing

Around-the-clock storage needs reliable self-service access, so opening hours do not depend on having staff at each site.

Staff time and service costs

Self-service rentals and payments keep staff time available for support when customers need it.

A SMARTER SOLUTION

Discovery

For Easy Drop & Go, the priority is to capture summer demand across two locations while making efficient use of staff time.

Solution & Recommendation

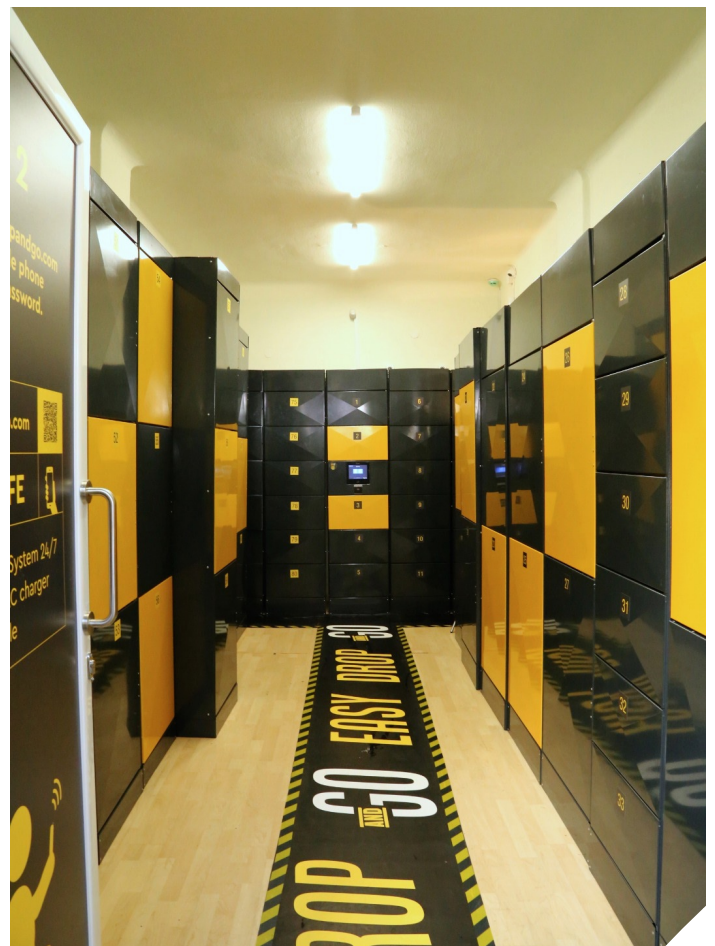
Keynius connects both sites. Customers use the Smarty terminal or mobile web app, with remote payment and self-service access.

Customization & Collaboration

The 80-locker setup combines repeat access and multilingual guidance, supporting international visitors at both sites.

Why Keynius

Keynius combines site management, payments, and 24/7 access, so staff can focus on support while customers manage routine rentals.





The Results: Two Sites, One Efficient Operation

Easy Drop & Go manages both sites through Keynius, serves customers 24/7, and uses staff time more effectively, with high occupancy and little support required.

One Keynius solution manages both Chania and Heraklion, giving the business a shared approach to operating its two sites.

Customers use the Smarty terminal or mobile web app to access storage, with remote payment and 24/7 self-service availability.

Routine rentals no longer depend on onsite staffing, allowing the business to use staff time for support when needed.

High occupancy with little support required shows how the business can serve demand through a largely self-service operation.

Conclusion

Easy Drop & Go now manages two sites through one Keynius solution. Customers use the Smarty terminal or mobile web app to access lockers, pay remotely, and store luggage 24/7.

The result is better use of staff time and high occupancy with little support required. Both locations remain available around the clock, while staff focus on customers who need assistance.

Luggage storage for your visitors

Explore self-service smart lockers for your visitor destination. Talk to Keynius about your plans.

[Book a Call](#)